



May Training Calendar

	<p>Hello and Welcome to Optum Maryland!</p> <p>Join us for a Live Education Session with the Incedo Provider Portal (IPP)!</p>
<p>Audience</p> 	<p>Participating Optum Maryland providers who will benefit from training sessions on the Authorization/Service Request Process and Claims Submission Process.</p>

Session Info



To register for a training session, please click the registration link under your desired date/time

Authorization/Service Request - Incedo Provider Portal

2 Hours – For providers requesting authorizations for services using the Incedo Provider Portal. Includes demonstration of authorization entry and uninsured eligibility requests.

- **Thursday, May 16, 10:00 a.m. - 12:00 p.m., EDT**
To Register, [Click Here](#)
Next Session: June

Claims Submission (CMS 1500) - Incedo Provider Portal

1.5 Hours – For providers billing services with CMS 1500 using the Incedo Provider Portal. Includes demonstration of Incedo claim form entry.

- **Tuesday, May 21, 2:00 p.m. – 3:30 p.m., EDT**
To Register, [Click Here](#)
Next Session: June

Multi-Factor Authentication in Incedo – Live Demonstrations

Week of April 29

Monday, April 29 | 12:00 noon – 1: 00 p.m., EDT
[Register Here](#)

Wednesday, May 1 | 11:00 a.m., - 12:00 noon, EDT
[Register Here](#)

Friday, May 3 | 12:00 noon – 1: 00 p.m., EDT
[Register Here](#)

Week of May 6

Monday, May 6 | 12:00 noon – 1: 00 p.m., EDT
[Register Here](#)

Wednesday, May 8 | 11:00 a.m., - 12:00 noon, EDT
[Register Here](#)

Friday May 10 | 12:00 noon – 1: 00 p.m., EDT
[Register Here](#)

Unable to attend a LIVE training session?

Visit [Provider Education and Training](#) or [Provider Resources](#) for self-paced guidance.

Authorizations:

- [Creating a Basic Authorization Video](#)
- [Correcting an Authorization Video](#)
- [End Dating and Discharges Video](#)
- [Backdating Authorizations Video](#)

Claims:

- [Creating a Claim Video](#)
- [Claims Guide PDF](#)

Uninsured Eligibility:

- [Creating an Uninsured Request Video](#)
- [Uninsured Eligibility Guide PDF](#)

ABA:

- [ABA Training Recording](#)

PRP Minor and Adult:

- [PRP Corner \(Guides and Videos\)](#)

Supported Employment:

- [SE Training Recording](#)

Gambling:

- [Gambling Training Recording](#)

Maryland RecoveryNet

- [MDRN Training Recording](#)

Residential Crisis:

- [Residential Crisis Training Video](#)