

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

September 5, 2024

Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from August 31 to September 5.

Target Audience: All Behavioral Health Providers

- [9-5-24: New Bank Account for Provider Payments](#)
- [9-5-24: Provider Council Meeting - Friday, September 13, 2024](#)
- [9-5-24: Incedo System Downtime - Saturday, September 7, 2024](#)

Training Opportunities

Training opportunities are posted to the [September Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Claims Submission (CMS 1500) - Incedo Provider Portal

Tuesday, September 24, 2:00 p.m. – 3:30 p.m., EDT

To register, [click here](#).

News and Reminders

1. Suicide Prevention Month

As **September marks Suicide Prevention Month**, the Maryland Department of Health's Office of Suicide Prevention is highlighting the importance of connecting to hope. Suicide Prevention Month is a time to come together, share resources, and engage in meaningful conversations that can help save lives.

- Access the "[Connecting to Hope](#)" Suicide Prevention Month Toolkit. Check out the Resources Section for social media posts throughout the month.
- Access and share the [Maryland Action Plan to Prevent Suicide in K-12 Schools](#)

[\(MAPS\) Reference Guide](#)

Learn more about suicide prevention in Maryland:
health.maryland.gov/suicideprevention

2. Regional Provider Forums

The Maryland Department of Health and Carelon Behavioral Health will be holding a series of **Regional Provider Forums** throughout August and September 2024. Please see [this provider alert](#) for full details and registration information.

The next Bulletin will be sent during the week of September 8.

Thank you,

Optum Maryland Team