

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

September 26, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from September 20 to September 26.

Target Audience: All Behavioral Health Providers

- [9-26-24: New ICD-10 Diagnosis Codes Added to Mental Health and Poisoning Diagnosis Lists](#)
- [9-26-24: Incedo System Downtime - Saturday, September 28, 2024.](#)

Training Opportunities

There are no further trainings scheduled in September. The training calendar for October will be posted on next week's Provider Bulletin.

Please visit the [Provider Training and Education](#) webpage for self-paced trainings on authorization requests, claim submission, ABA, PRP, Supported Employment, Gambling, MDRN, and more.

News and Reminders

1. Providers are reminded to regularly check their Incedo Download folder for new documents as Optum continue to use this folder to deliver information to providers.

- A step-by-step guide to accessing this folder and the files within it can be [found here](#).

2. Suicide Prevention Month

As **September marks Suicide Prevention Month**, the Maryland Department of Health's Office of Suicide Prevention is highlighting the importance of connecting to hope. Suicide Prevention Month is a time to come together, share resources, and engage in meaningful conversations that can help save lives.

- Access the “[Connecting to Hope](#)” Suicide Prevention Month Toolkit. Check out the Resources Section for social media posts throughout the month.
- Access and share the [Maryland Action Plan to Prevent Suicide in K-12 Schools \(MAPS\) Reference Guide](#)

Learn more about suicide prevention in Maryland:
health.maryland.gov/suicideprevention.

The next Bulletin will be sent during the week of September 29.

Thank you,

Optum Maryland Team