

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

September 19, 2024

Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from September 14 to September 19.

Target Audience: All Behavioral Health Providers

- [9-19-24: Incedo System Downtime - September 21, 2024](#)

Training Opportunities

Training opportunities are posted to the [September Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Claims Submission (CMS 1500) - Incedo Provider Portal

Tuesday, September 24, 2:00 p.m. – 3:30 p.m., EDT

To register, [click here](#).

News and Reminders

1. The September Provider Council Meeting was held on Friday, September 13, 2024.

- A video recording of this meeting can be [viewed here](#).
- A PDF of the meeting presentation can be [viewed here](#).

2. ABA Provider Manual Update

An updated version of the Maryland Applied Behavior Analysis (ABA) Manual has been posted to the Optum Maryland website, [here](#).

For ease of reference, changes to the Manual include incorporation and consolidation of existing guidance from past provider alerts such as:

- Additional details about provider enrollment and registration, including enrollment instructions for Behavior Technicians (page 5)
- Requirements to screen for excluded individuals when hiring new staff (page 6)
- Clarification of requirements to access ABA services (page 7)
- Telehealth Readiness Checklist (page 9)
- Treatment Plan Requirements (page 9)
- Clarification of guidelines for utilizing clinic-based ABA services (page 11)
- Sentinel Events reporting requirements (page 12)

3. The September 10, 2024, transmittal ***Maryland Licensing Board Interface Process Clarification*** has been posted to the Optum Maryland website. Please [click here](#) to view this transmittal.

4. **Suicide Prevention Month**

As **September marks Suicide Prevention Month**, the Maryland Department of Health's Office of Suicide Prevention is highlighting the importance of connecting to hope. Suicide Prevention Month is a time to come together, share resources, and engage in meaningful conversations that can help save lives.

- Access the "[Connecting to Hope](#)" Suicide Prevention Month Toolkit. Check out the Resources Section for social media posts throughout the month.
- Access and share the [Maryland Action Plan to Prevent Suicide in K-12 Schools \(MAPS\) Reference Guide](#)

Learn more about suicide prevention in Maryland:
health.maryland.gov/suicideprevention

The next Bulletin will be sent during the week of September 22.

Thank you,

Optum Maryland Team