

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

September 22, 2022

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from September 16 to September 22.

Target Audience: All Behavioral Health Providers

- 9.22.22: [Incedo System Downtime - August 24](#)
- 9.22.22: [Incedo Provider Portal - Issue Identified and Resolved](#)
- 9-22-22: [New: Process for Electronically Submitting COB Claims with an EOB](#)
- 9.22.22: [Review of Authorizations Transitioned to Local Authorities](#)
- 9.22.22: [Provider Revalidation Notice](#)

Training Opportunities

TODAY - BHA/MedChi Webinar Series: Helping the Helpers and Those They Serve: Thursday, September 22 (5 p.m., EDT) ***Clinician Wellbeing: Psychological PPE in the Age of Covid and Beyond.*** Carol A. Bernstein, MD. Moderator: Hinda Dubin, MD. Register [here](#) or access the flyer [here](#).

News and Reminders

1. Estimated Payment Recoupment Survey Confirmation Letters were delivered on Monday, September 19, to providers who completed the Estimated Payment Recoupment Survey.

- These letters can be found in the "Download" folder in the Incedo Provider Portal
- Please search for the file name beginning "EPPrmntConfirm"

The next Bulletin will be sent during the week of September 26th.

Thank you,

Optum Maryland Team