

PROVIDER ALERT

Scheduled Incedo System Downtime: September 25, 2021
September 23, 2021

Target Audience: All Behavioral Health Providers

As part of our commitment to continuous improvement, an update to the Incedo Provider Portal (IPP) has been scheduled. During this update, **the IPP will be unavailable from 5:00 am to 9:00 am EDT on Saturday, September 25, 2021.**

- Information relating to IPP updates reside on the [Optum Maryland website](#).
- Information relating to this weekend's scheduled update will be posted on the Optum Maryland website on Monday, September 27.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team