

## PROVIDER ALERT

### Medicaid Resuming Provider License Expiration Suspensions on September 30, 2021

September 1, 2021

**Target Audience: LCSW-C, LCPC, MD, NP, PA, and Psychologists**

During the State of Emergency (SOE) many providers were unable to complete their license renewals. Because of the SOE, Medicaid did not suspend providers in MMIS (the Medicaid provider management system) even though providers may not have submitted license renewals into ePrep via the supplemental application process. As operations have stabilized with provider licensing boards, Medicaid will resume the requirement for providers to submit their license renewals post September 30, 2021.

For in-State providers, Medicaid will manually look up license renewals on the Maryland Licensing boards and update ePREP on behalf of Maryland providers until September 30, 2021. For this limited time period, no further action is needed by the provider.

For out of state providers, effective immediately, you will need to submit a supplemental application via ePREP with your renewed license information.

As of October 1, 2021, providers that have an **expired** license on the MMIS file will be placed in an administrative suspension until a supplemental application is submitted with a copy of the renewed license and approved in the ePREP Portal.

Providers who have a suspended file in MMIS will be unable to obtain authorizations for behavioral health services and will also experience claim denials for the expired license. For services that do not require authorization, claims will not be paid until the provider regains active status with the Medicaid Program.

Additionally, claims for services that require prior authorizations might not be approved for payment for the reason of expired license status after September 30, 2021.

Providers who fail to meet the deadline will also need to demonstrate continuous license (no break, no suspension) for claims to be considered for payment.

Please visit <https://health.maryland.gov/mmcp/Pages/ePREP.aspx> for more information on enrollment and instructions.

For questions related to this alert, please contact [mdh.bhenrollment@maryland.gov](mailto:mdh.bhenrollment@maryland.gov).

Thank you,

Optum Maryland