

## PROVIDER BULLETIN

### Optum Maryland Provider Alerts and Updates

August 31, 2022

#### Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://Maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from August 24 to August 31.

#### Target Audience: All Behavioral Health Providers

- 8-31-22: [Provider Council Meeting: September 9, 2022](#)
- 8-31-22: [Labor Day Holiday: Office Closure and Provider Payment](#)

#### Training Opportunities

The Optum Maryland monthly [Provider Training Calendar for September](#) is now live on [maryland.optum.com](https://maryland.optum.com). Please see below for upcoming training opportunities.

#### **Incedo Provider Portal – Claims Submission (CMS 1500)**

Thursday, September 8, 2:00-3:30 p.m., EDT

To Register, [Click Here](#).

#### News and Reminders

1. The Estimated Payment Recoupment survey closed on Tuesday, August 30.

- **Confirmation letters with individual survey choices and notice of clipping will be sent in the next 2 weeks, as well as letters to those providers who failed to complete the survey and will have their claims reduced by 50%.**

2. Letters were delivered on August 27, 2022, to providers who have a \$0 estimated payment balance. No provider action is required upon receiving this letter, it is for your information only.

- This letter can be found in the Download folder within your Incedo Provider Portal.
- **This letter does not apply to any State or Medicaid negative balances due. This confirms only that your estimated payment balance is zero.**

3. **Monkeypox:** MDH developed a Monkeypox dashboard: [health.maryland.gov/monkeypox](https://health.maryland.gov/monkeypox). This page also includes regularly updated [monkeypox FAQs](#), factsheets in English, Spanish and other languages, outreach toolkits, and resources for clinicians. We strongly encourage all providers to review these materials regularly and share resources widely.

The next Bulletin will be sent during the week of September 5.

Thank you,

Optum Maryland Team