

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

March 31, 2022

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from March 25 to March 31.

Target Audience: All Behavioral Health Providers

- 3.31.22: [Authorization Issues Identified in the Incedo Provider Portal](#)
- 3.30.22: [April Provider Council Meeting Invite](#)
- 3.30.22: [Incedo System Downtime - April 2, 2022](#)

Training Opportunities

Training opportunities are posted to the monthly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

The Optum MD Provider Training Calendar for April is now available. [Please click here](#) to view upcoming training opportunities relating to Claim Submission, Authorization Requests, Uninsured Eligibility Service Request, and ABA Service Request.

News and Reminders

1. Providers who render SUD services to HG 8507 (Court Ordered Treatment) participants should use the "CP" modifier when submitting claims for these services. When the "CP" modifier is used, Optum MD will pay these claims as "primary" if the participant has other coverage.
2. A crosswalk of Incedo and CARC Denial Codes and Descriptions is now posted to the Optum MD website, [here](#).
3. Reminder: **Update on Autism Spectrum Disorder and Modified Checklist for Autism in Toddlers - Revised (M-CHAT-R) Trainings** to be held on April 1 and April 8. Please see full details [here](#).

The next Bulletin will be sent during the week of April 4.

Thank you,

Optum Maryland Team