

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

December 8, 2021

Please see below for training opportunities and important news and reminders from Optum and the Maryland Department of Health (MDH).

Provider Alerts

Provider Alerts are posted to <u>Maryland.optum.com</u> on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from December 2 to December 8.

No provider alerts have been released since the last bulletin was sent on December 1. Previously released provider alerts can be found on the Optum Maryland website.

Training Opportunities

Training opportunities are posted to the monthly <u>Provider Training Calendar</u> on maryland.optum.com. Please see below for upcoming training opportunities.

Incedo Provider Portal – Authorization/Service Request – For providers requesting authorizations for services using the Incedo portal

Thursday, December 9, 10-11:30 a.m., EDT To Register, Click <u>Here</u>

Uninsured Eligibility – For Providers making Uninsured Eligibility requests for new and existing participants in the Incedo portal

Thursday, December 16, 2-3 p.m., EDT To Register, Click <u>Here</u>

News and Reminders

- The December Provider Council Meeting will be held on Friday, December 10.
 Click <u>here</u> to register
- 1099 IRS Forms for 2021 will be sent no later than February 1, 2022. For full details please see the provider alert <u>here</u>
- Providers are reminded to retrieve/use client-level COVID-19 vaccine status data from the IPP in your vaccination outreach efforts
 - Training material can be found <u>here</u> and a Quick Reference Guide is posted <u>here</u>
- Providers are reminded to ensure that <u>MCO ROI forms</u> are signed and up-todate and submitted to the Incedo Provider Portal

The next Bulletin will be sent on Wednesday, December 15.

Thank you,

Optum Maryland Team