



## PROVIDER BULLETIN

### Optum Maryland Provider Alerts and Updates

December 15, 2021

Please see below for provider alerts, training opportunities and important news and reminders from Optum and the Maryland Department of Health (MDH).

#### Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://Maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from December 9 to December 15.

#### Target Audience: All Behavioral Health Providers

- 12.15.21: Medicaid Provider Update re: MDH Security Incident
  - Please see [this communication](#) with an update on Medicaid systems impacted by the recent MDH security incident
- 12.15.21: [Incedo Provider Portal System Downtime on December 18, 2021](#)
- 12.15.21: [Christmas and New Year Holiday: Optum Maryland Office Hours](#)

#### BHA Updates

- **Just Announced:** HealthChoice COVID-19 Gift Card Program, a vaccine incentive initiative. [Learn more.](#)

#### Training Opportunities

Training opportunities are posted to the monthly [Provider Training Calendar](#) on [maryland.optum.com](https://maryland.optum.com). Please see below for upcoming training opportunities.

**Uninsured Eligibility – For Providers making Uninsured Eligibility requests for new and existing participants in the Incedo portal**

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Thursday, December 16, 2-3 p.m., EDT

To Register, Click [Here](#)

## **News and Reminders**

- 12.13.21: [Further Details on Recoupment of Retro-Eligibility and Overpayments](#)
- [MD Stop Overdose Strategy Town Hall](#) in Annapolis December 21
- 1099 IRS Tax forms will be sent to providers no later than February 1, 2022. For details please see the provider alert [here](#)
- Providers are reminded to retrieve/use client-level COVID-19 vaccine status data from the IPP in your vaccination outreach efforts.
  - Training materials can be found [here](#)
  - A QRG on Downloading Incedo Portal Reports can be found [here](#)
- Providers are reminded to ensure that [MCO ROI forms](#) are signed and up-to-date and submitted to the Incedo Provider Portal.

**The next Bulletin will be sent on Wednesday, December 22.**

Thank you,

Optum Maryland Team

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