



PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

November 24, 2021

Please see below for provider alerts, training opportunities and important news and reminders from Optum and the Maryland Department of Health (MDH).

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from November 18 to November 24.

Target Audience: All Behavioral Health Providers

- 11.24.21: [Gambling Discharge Process](#)
- 11.24.21: [Maryland Assessment of Tobacco Use, Screening, and Treatment Policies and Practices among Behavioral Health Clients](#)
- 11.24.21: [Revisions to ICD-10 Diagnosis Lists](#)
- 11.24.21: [Provider Council Meeting - December 10, 2021](#)

Training Opportunities

There are no training events coming up in the next week. Recorded training sessions and other training materials can be found on the Optum Maryland website, [here](#).

Information regarding BHA trainings and webinars can be found on the BHA website, [here](#).

News and Reminders

- December 1 webinar: Practitioner Credentialing from Maryland Insurance Administration. [Please see details here](#)
- In observance of the Thanksgiving holiday Optum Maryland offices will be closed on November 25 and 26. Payments to providers will be made on November 24. Please see [this provider alert](#) for full details
- Providers are reminded to retrieve/use client-level COVID-19 vaccine status data from the IPP in your vaccination outreach efforts

- Providers are reminded to ensure that MCO ROI forms are signed and up-to-date and submitted to the Incedo Provider Portal

The next Bulletin will be sent on Wednesday, December 1.

Thank you,

Optum Maryland Team