

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

October 27, 2021

Welcome to the new Provider Bulletin, which beginning today will be used to deliver:

- Provider Alerts
- Announcements
- Reminders
- Upcoming training opportunities

As part of our continuous effort to improve the provider experience, delivery of non-urgent provider communications will occur via this Bulletin, emailed weekly on Wednesdays. Urgent/Time-sensitive alerts will be released immediately, outside of this Bulletin. The overall goal is to reduce the frequency of outgoing alerts and provide a more predictable cadence of communications.

Provider Alerts will continue to be published to the Optum Maryland website as soon as they are ready for release and will then be hyperlinked in the next Bulletin, as shown below. To view new alerts between Bulletin mailings, please refer to the Provider Alerts [webpage](#).

Please see below for today's updates.

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from October 25 to October 27.

Target Audience: All Behavioral Health Providers

- [November Provider Council Meeting - November 12, 2021](#)
 - Quick link: [Click here to register for the November 12 Provider Council Meeting](#)
- [BHA MedChi Behavioral Health Webinar Series: Helping the Helpers and Those They Serve](#)

- [Incedo System Downtime - October 30, 2021](#)

Target Audience: Physicians/Physicians Assistants, Social Workers, and Nursing Providers

- [New Functionality: Automatic Updating of Expired Licenses](#)

News and Reminders

- An [Outpatient Authorizations Frequently Asked Questions](#) document has been posted to the Optum Maryland website to assist with commonly encountered issues and questions related to Outpatient Authorizations
- Providers are reminded to retrieve/use client-level COVID-19 vaccine status data from the IPP in your vaccination outreach efforts. Further information can be found [here](#)
- Providers are reminded to ensure that [MCO ROI forms](#) are signed and up-to-date and submitted to the Incedo Provider Portal
- Optum Maryland and MDH continue to prepare for the launch of the Health Homes program. This is currently targeted for 2022 and further information and communications will be forthcoming. Training and webinars will be scheduled closer to the transition date

The next Bulletin will be sent on Wednesday, November 3

Thank you,

Optum Maryland Team