

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

October 25, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from October 19 to October 25.

Target Audience: Outpatient Treatment Program (OTP) Providers

- [Implementation of Final Federal Rule CFR 42 Part 8 in Maryland](#)

Target Audience: All Behavioral Health Providers

- [10-24-24: Incedo System Downtime - October 26, 2024](#)

Training Opportunities

There are no further Optum provider trainings scheduled through the end of this year.

Please visit the [Provider Training and Education](#) webpage for self-paced trainings on authorization requests, claim submission, ABA, PRP, Supported Employment, Gambling, MDRN, and more.

For [Carelon provider training opportunities](#), please see the “**Behavioral Health ASO Transition**” section of this Bulletin, below.

News and Reminders

1. Maryland Overdose Data Dashboard

Maryland has a new tool for combating the opioid crisis. The new **Overdose Data Dashboard** was created with extensive feedback from community partners about what they need to respond quickly to trends and save lives. Visit the Dashboard at bit.ly/OverdoseData.

Behavioral Health ASO Transition Information

The Maryland Medicaid Behavioral Health Administrative Services Organization will transition to Carelon Behavioral Health on January 1, 2025. Information regarding the transition is posted to [this webpage](#) and updates will also be posted here on the Provider Bulletin.

- An updated [Provider Frequently Asked Questions](#) document was posted on October 17, 2024.
- [View the Carelon Provider Orientation and Training Calendar](#)

In preparation for the Behavioral Health ASO transition, providers are reminded to ensure their details are up-to-date in MMIS. Having up-to-date information in this system will help to prevent delays in receiving communications and documentation.

- Please note; Optum is unable to update details in ePREP. Providers must update their information directly in ePREP.

The next Bulletin will be sent during the week of October 27.

Thank you,

Optum Maryland Team