



PROVIDER ALERT

New Bank Account for Provider Payments: Deadline to Deposit Checks Issued from Old Account

October 29, 2024

Target Audience: All Behavioral Health Providers

As communicated in a [September 5, 2024](#) provider alert, effective September 15, 2024, the Maryland Department of Health is making provider payments from a new Wells Fargo bank account, which replaced the previously used Bank of America account.

The Bank of America account is due to be closed at the end of November. **Providers must deposit any outstanding/uncashed checks issued from this account, by November 15, 2024.** Any Bank of America checks that have not been cashed by this date will be canceled.

Checks from this account will be dated **before** September 15, 2024. Check numbers associated with the Bank of America account will begin with:

- “50” for Medicaid payments, and;
- “10” for State payments.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team