

PROVIDER ALERT

Web-Link to Access Incedo Provider Portal

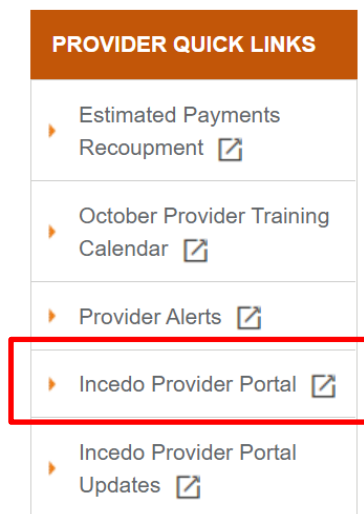
October 24, 2022

Target Audience: All Behavioral Health Providers

Providers are advised that following a successful upgrade of the Incedo system this weekend, previously bookmarked or saved links to access the Incedo Provider Portal (IPP) log-in screen may no longer work.

Please use [this link to access the IPP log-in screen](https://omd.infomc.biz/IPC) or copy and paste <https://omd.infomc.biz/IPC> into your browser.

Please save/bookmark this link and delete any saved record you have of the previous link to the IPP. A permanent link to the IPP log-in can be found on the homepage of <https://maryland.optum.com> on the right-hand side of the page, under “Provider Quick Links.”



If you have questions about the information in this alert, please contact Optum Maryland Customer Service at 1-800-888-1965.

Thank you,

Optum Maryland Team