



PROVIDER ALERT

Estimated-Payment Forgiveness – Deadline Extension

October 18, 2022

Target Audience: All Behavioral Health Providers

The Maryland Secretary of Health has authorized an extension of 30 calendar days to give providers additional time to accept the previously announced \$25,000 in forgiveness for balances owed to the State due to overpayments for the Estimated-Payment Period of January 1, 2020, to August 3, 2020. Providers will have 30 days from the date of this transmittal to take advantage of this final extension.

1. All outstanding amounts of \$25,000 and less will be forgiven. There is no further action to take for providers who fall into this category. If your account is undergoing reduction (clipping) for recoupment and your current balance has fallen to or below \$25,000, the remaining balance will be forgiven.
2. Any outstanding amounts above \$25,000 that are repaid between now and **midnight EST, November 18, 2022**, down to a balance of \$25,000, will have the remaining \$25,000 forgiven. Wire transfer and check-write instructions are provided below. **There will be NO further extensions to this deadline.** To qualify for forgiveness, checks must be postmarked no later than **November 18, 2022**.
3. All providers with an Estimated-Payment balance of \$0, who have repaid all or part of their balance due with a wire transfer or check (i.e., cash payment), will have that cash payment reimbursed up to \$25,000, excluding any outstanding negative-State or -Medicaid balances due. We expect to issue checks before the end of 2022.
4. The following categories are EXCLUDED from this forgiveness:
 - a. Hospitals
 - b. Laboratories
 - c. Out-of-state providers
 - d. No-offset providers (i.e., providers who never submitted claims against the Estimated Payment amounts received).
 - e. Somatic providers.

If you are unsure as to whether you or your company qualify for forgiveness, please contact a Reconciliation Manager by emailing maryland.provpymt@optum.com or by calling Customer Service at 1-800-888-1965.

The week of July 18, providers received a final notice of their Estimated-Payment balance by certified mail and in their Incedo download folders. Unless your claims have recently been clipped, that balance still stands as the final balance due.

Current Estimated-Payment balances can be verified by:

1. Referencing the Provider Remittance Advice (PRA): The current Estimated-Payment balance is detailed at the bottom of the PRA when there are active claim reductions (clipping) against an Estimated-Payment balance.
2. Reaching out to a Reconciliation Manager at maryland.provpymt@optum.com.

Please note that any remaining outstanding State Negative-Balance Payments will continue to be collected during this time.

If you wish to pay by wire transfer, please contact your Reconciliation Manager at maryland.provpymt@optum.com.

Checks can be made payable to:

Optum Maryland
P.O. BOX 30532
Salt Lake City, UT 84130

- Please include with the check your (legal) provider name, TIN, and reference the activity being repaid (e.g., "*Estimated Payments*").

This is the final offer of financial forgiveness for Estimated-Payment balances. There will be no additional offers forthcoming.

Thank you,

Optum Maryland Team

Please visit our website at maryland.optum.com for provider resources, online training, and more information.