

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

May 17, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from May 10 to May 17.

Target Audience: All Behavioral Health Providers

- [5-16-24: Memorial Day Holiday - Office Closure and Provider Payments](#)
- [5-16-24: Incedo System Downtime - May 18](#)
- [5-17-24: Enhanced Feature Added to "Update End Date" Function in Incedo](#)

Target Audience: Applied Behavior Analysis (ABA) Providers

- [5-17-24: NEW: Introduction of the Required Use of the Treatment Plan Template](#)
- [5-17-24: Continuity of Care: Initial Assessment](#)

Training Opportunities

Training opportunities are posted to the [May Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Maryland RecoveryNet (MDRN)

Monday, May 20, 1:00 p.m. - 3:00 p.m., EDT

To register, [click here](#)

Claims Submission (CMS 1500)

Tuesday, May 21, 2:00 p.m. – 3:30 p.m., EDT

To register, [click here](#)

Next Session: June

Gambling Requests

Thursday, May 30, 12:00 p.m. – 2:00 p.m., EDT

To register, [click here](#)

News and Reminders

1. This year's theme -- ***Mental health IS health*** -- reminds us that thanks to providers like you, we can make a difference in Maryland. Join the Behavioral Health Administration's Office of Suicide Prevention and the Mental Health Association of Maryland by Going Green for mental health. [Learn more](#).

The following services are available for individuals who are experiencing crisis:

- The **Optum Crisis Line** is available 24/7 to support anyone who is experiencing crisis. Call (800) 888-1965, TTY 711.
- **Call or text 988** to reach the 988 Suicide & Crisis Lifeline. Learn more: 988.maryland.gov
- A list of Crisis Resources throughout Maryland can be [found here](#).

2. The May Provider Council Meeting was held on Friday, May 10.

- [Click here](#) to view a video recording of this meeting.
- [Click here](#) to view the meeting presentation (PDF)

The next Bulletin will be sent during the week of May 19.

Thank you,

Optum Maryland Team