



PROVIDER ALERT

Memorial Day Holiday – Office Closure and Provider Payments

May 16, 2024

Target Audience: All Behavioral Health Providers

On Monday, May 27, 2024, Optum Maryland's administrative offices and call center will be closed in observance of the Memorial Day holiday.

Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1-800-888-1965.

Payments to providers will occur as usual, on Thursday, May 30. Payment information will be available to view in PaySpan on the afternoon of Wednesday, May 29.

If you have questions about the information contained in this alert, please contact customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team