



PROVIDER ALERT
**Implementation of Updated Health Home
Provider Audit Process**

May 9, 2024

Target Audience: Health Home Providers

The Maryland Department of Health (MDH) is writing to announce the implementation of an updated audit process for Health Home providers, beginning May 15, 2024. MDH is directing Optum Maryland to integrate audits of Health Home providers into the existing Public Behavioral Health System (PBHS) audit process. On and after the above effective date, Optum will be conducting virtual or on-site audits of Health Home providers.

Pursuant to [COMAR 10.09.36.03A](#) and [10.09.36.07](#), MDH is implementing this audit process update to better identify providers who may benefit from increased MDH guidance and education.

MDH expects all Health Home providers to adhere to Optum's health home audit request and process in the same manner as for the existing PBHS audits.

Please direct any questions you have regarding this provider alert to the Maryland Medicaid Health Homes delegated email account mdh.healthhomes@maryland.gov.

Thank you,

Optum Maryland Team