

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

May 24, 2023

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly.

Target Audience: All Behavioral Health Providers

- 5-24-23: [Incedo Portal System Downtime - May 27](#)
- 5-24-23: [June Provider Council Meeting Invite](#)

Training Opportunities

The [Optum Maryland June Provider Training Calendar](#) is now posted on maryland.optum.com. Please see below for upcoming training opportunities.

Claim Submission - Incedo Provider Portal

Tuesday, June 6, 2:00-3:30 p.m., EDT

To Register, Click [Here](#).

Next Session: July 2023

Authorization/Service Requests

Thursday, June 8, 2:00-4:00 p.m., EDT

To Register, Click [Here](#).

Next Session: July 2023

BHA/MedChi Webinar Series: Helping the Helpers and Those They Serve: *Achieving Better Sleep for the Benefit of Your Brain and Heart.*

Amy Hatfield, MS, RD, LD.

Thursday, June 8, 5:00 p.m., EDT

To Register, Click [Here](#).

News and Reminders

1. In observance of Memorial Day, Optum Maryland's administrative offices and call center will be closed on Monday, May 29, 2023. Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1-800-888-1965.
2. On May 11, 2023, Optum Maryland communicated upcoming changes to the [Adult Initial and Concurrent PRP Clinical Request Forms](#). Please note that the effective date will be June 13, 2023, not June 12 as originally communicated. The alert has been updated to reflect this.

The next Bulletin will be sent during the week of May 29.

Thank you,

Optum Maryland Team