

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

March 15, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from March 8 to March 15.

Target Audience: Licensed Clinical Professional Counselors, Licensed Marriage and Family Therapists, Licensed Clinical Drug and Alcohol Counselors, Licensed Clinical Art Therapists, and OMHCs

- 3-8-24: [Medicare Coverage of Mental Health Counselor and Marriage and Family Therapist Services](#)

Target Audience: All Behavioral Health Providers

- 3-14-24: [Incedo System Downtime - March 16, 2024](#)

Training Opportunities

Training opportunities are posted to the quarterly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Supported Employment

Thursday, March 28, 2:00 p.m. – 3:30 p.m., EDT

To Register, [Click Here](#)

News and Reminders

1. Due to a high volume of responses, the **ADOS-2 Clinical Workshop** announced in a March 7, 2024 [provider alert](#) is now fully subscribed and registration is closed.
2. PRP-A Providers who are eligible to apply for the **PRP Top Performing Provider Program** (announced in this February 23, 2024 [provider alert](#)) received an email invitation to apply earlier this week.

- Please look for the email with the subject line “*You are invited to apply for the PRP-Adult Top Performing Provider Program*”.
- This email invitation has been sent to all eligible providers. The initial email was sent to the address provided on authorization requests in Incedo.
- If you receive this email and are not the proper individual to complete the application, please forward the email to your organization's leadership as soon as possible.
 - In an effort to ensure that the information reaches the appropriate individual, Optum will be reaching out to the contact on record with BHA's licensing unit.
- **Please note:** Residential Rehabilitation Program and Supported Employment Services are not a part of this program and will continue to require full authorization requests.

3. The **March Provider Council Meeting** was held on Friday, March 8.

- A PDF copy of the meeting presentation can be found [here](#).
- A video recording of the meeting is posted [here](#).

The next Bulletin will be sent during the week of March 17.

Thank you,

Optum Maryland Team