

## PROVIDER BULLETIN

### Optum Maryland Provider Alerts and Updates

June 27, 2024

#### Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://Maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from June 21 to June 27.

#### Target Audience: All Behavioral Health Providers

- [6-27-24: July 4th Holiday - Office Closure and Provider Payments](#)
- [6-27-24: Incedo System Downtime - Saturday, June 29](#)

#### Training Opportunities

Training opportunities are posted to the [July Provider Training Calendar](#) on [maryland.optum.com](https://maryland.optum.com). Please see below for upcoming training opportunities.

##### **Crisis Services**

*For Providers requesting Mobile Crisis service or Behavioral Health Crisis Stabilization Center Services in the Incedo Provider Portal. Includes Crisis Services overview and Incedo demonstrations.*

**Tuesday, July 30, 2:00 p.m. – 4:00 p.m., EDT.**

To register, [click here](#).

#### News and Reminders

##### **1. Outstanding Estimated Payment balances are due to be repaid in full by June 30, 2024.**

- Please view the June 7th provider alert **FINAL REMINDER: [Estimated Payment Repayment Due on June 30, 2024](#)**.
- For assistance with, or questions regarding your repayment, please contact the Optum Maryland Reconciliation Team at [Maryland.provpymt@optum.com](mailto:Maryland.provpymt@optum.com).

**2. Community-based Behavioral Health Providers** are reminded that a **3% rate increase** will become effective for **dates of service July 1, 2024 and forward**.

- Details can be found in the June 7 provider alert: [New Fee Schedules for Behavioral Health and Applied Behavior Analysis \(ABA\) Providers – Effective July 1, 2024](#)
- Updated fee schedules have been posted to the Optum Maryland [website](#).

**3. Optum Maryland CMO Weekly Office Hours.**

Dr. Steve Daviss, Chief Medical Officer at Optum Maryland, holds a weekly "office hours" call on Wednesdays at noon, for discussion of clinical matters. Please [click here](#) for further details and a link to join the meeting.

- Please note, this meeting **is not held** on the first Wednesday of each month.

4. On June 12, 2024, the Maryland Department of Health released the provider transmittal **Summer General Provider Updates 2024**. Please [click here](#) to view this transmittal.

**The next Bulletin will be sent during the week of June 30.**

Thank you,

Optum Maryland Team