



PROVIDER ALERT

Independence Day Holiday Office Closure – July 4

June 27, 2024

Target Audience: All Behavioral Health Providers

In observance of Independence Day, Optum Maryland's administrative offices and call center will be closed on Thursday, July 4, 2024. Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1-800-888-1965.

We will resume normal business hours on Friday, July 5, 2024.

As the holiday falls on a Thursday, provider payments will be made one (1) day in advance, on Wednesday, July 3, 2024.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team