



PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

June 8, 2023

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly.

Target Audience: All Behavioral Health Providers

- 6-8-23: [Incedo Portal System Downtime - June 10](#)

Training Opportunities

The [Optum Maryland June Provider Training Calendar](#) is now posted on maryland.optum.com. Please see below for upcoming training opportunities.

Authorization/Service Requests

TODAY: Thursday, June 8, 2:00-4:00 p.m., EDT

To Register, Click [Here](#).

Next Session: July 2023

BHA/MedChi Webinar Series: Helping the Helpers and Those They Serve: *Achieving Better Sleep for the Benefit of Your Brain and Heart.*

Amy Hatfield, MS, RD, LD.

TODAY: Thursday, June 8, 5:00 p.m., EDT

To Register, Click [Here](#).

Uninsured Eligibility

Tuesday, June 13, 3:00-4:00 p.m., EDT

To Register, Click [Here](#).

Next Session: August 2023

Supported Employment - Provider (SE-P)

Thursday, June 15, 10:00-11:30 a.m., EDT

To Register, Click [Here](#).

Next Session: September 2023

Maryland Recovery Net (MDRN)

Thursday, June 15, 2:00-4:00 p.m., EDT

To Register, Click [Here](#).

Next Session: September 2023

News and Reminders

1. The MDH Transmittal regarding the Public Health Emergency Unwinding (originally released May 30, 2023) is posted on the Optum Maryland website, [here](#).
2. The June Provider Council Meeting is on Friday, June 9th at 10:00 a.m. EDT. This will include a presentation by representatives from Chesapeake Regional Information System for our Patients (CRISP). Please click [here](#) to register for the meeting.
3. Training for Psychiatric Rehabilitation Program for Adults (PRP-A) Providers is now available on the Optum website. Please click [here](#) for more information.
4. Participant eligibility reports are delivered weekly to the Incedo folder. These reports include important information regarding participant eligibility and redetermination dates. Please look for the file name beginning "Recip_Elig."
5. The Maryland Behavioral Health Administration (BHA) is conducting a survey regarding childhood maltreatment and Adverse Childhood Experiences (ACEs) within the Maryland Public Behavioral Health System. For more information, please click [here](#).
6. **Attention PRP providers:** The new PRP Adult and Concurrent forms will now go live on **June 17, 2023**.
 - Providers will not use the new concurrent form when submitting a first concurrent authorization request. Providers will continue to use the form titled "*Psychiatric Rehabilitation Program (PRP) First Adult Concurrent Request*" (which has not been modified) when submitting the first concurrent authorization request.
 - For concurrent authorization requests submitted after the first concurrent, please use the new form.

The next Bulletin will be sent during the week of June 11.

Thank you,

Optum Maryland Team