

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

June 15, 2023

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly.

Target Audience: All Behavioral Health Providers

- 6-15-23: [Incedo Portal System Downtime - June 17](#)
- 6-15-23: [New Fee Schedules for Behavioral Health and ABA Providers \(Effective July 1, 2023\)](#)

Training Opportunities

The [Optum Maryland June Provider Training Calendar](#) is now posted on Maryland.optum.com. Please see below for upcoming training opportunities.

Maryland Recovery Net (MDRN)

TODAY: Thursday, June 15, 2:00-4:00 p.m., EDT

To Register, Click [Here](#).

Next Session: September 2023

Gambling Requests

Thursday, June 22, 10:00 a.m.-12:00 p.m., EDT

To Register, Click [Here](#).

News and Reminders

1. The June Provider Council Meeting [presentation](#) and [video](#) (the meeting begins at 8:15 minutes) have been posted on the Optum website, along with a presentation from [Chesapeake Regional Information System for our Patients \(CRISP\)](#).

2. Interest payments for the period May 1 - May 31 will be mailed no later than June 16. A letter and claim information will also be delivered to the Incedo folder of affected providers. Please look for the filename beginning "May2023Interest."

3. Two MDH Transmittals regarding peer recovery support have been posted to the Optum website:

- [Medicaid Coverage of Peer Recovery Support Services in Licensed Community-Based Substance Use Disorder Programs](#)
- [Medicaid Coverage of Peer Recovery Support Services in Federally Qualified Health Centers](#)

4. A Supported Employment Training Guide is now available on the Optum website and can be viewed in full [here](#).

5. Providers who have an outstanding estimated payment balance OR negative balance are reminded that these balances are due for repayment by **December 31, 2023**. Any balances that remain outstanding after that date will be referred to the [Central Collections Unit \(CCU\)](#).

- Current balances are reported at the bottom of the weekly PRA and on the Claim Lifecycle Report.
- For assistance at any time, please reach out to the Optum Maryland Reconciliation Team at maryland.provpymt@optum.com.

The next Bulletin will be sent during the week of June 18.

Thank you,

Optum Maryland Team