

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

July 3, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from June 28 to July 3.

Target Audience: All Behavioral Health Providers

- [7-3-24: Provider Council Meeting - Friday, July 12](#)
- [7-3-24: Incedo System Downtime - Saturday, July 6](#)

Training Opportunities

Training opportunities are posted to the [July Provider Training Calendar](#) on Maryland.optum.com.

News and Reminders

1. July is Minority Mental Health Awareness Month

Mental health issues are treatable and often preventable, but not everyone has adequate access to the resources they need. [According to the CDC](#), people in some racial and ethnic minority groups face more challenges than others in getting mental health care. The Maryland Department of Health developed [this guide in recognition of National Minority Mental Health Awareness Month](#) to provide mental health resources for Marylanders across different backgrounds, ethnicities, and identities.

2. On July 2, 2024, the Maryland Department of Health released the provider transmittal ***Expiration of the 1% Increase in HSCRC Public Payer Differential***. Please [click here](#) to view the full alert.

3. The Optum Maryland call center will be **closed on Thursday, July 4, 2024**. Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1-800-888-1965.

4. The deadline for repayment of outstanding estimated payment balances was June 30, 2024. We would like to thank all those providers who have repaid their balances in full.

The next Bulletin will be sent during the week of July 7.

Thank you,

Optum Maryland Team