



## **PROVIDER ALERT**

**Scheduled Incedo System Downtime – July 13, 2024**

**July 11, 2024**

**Target Audience: All Behavioral Health Providers**

The Incedo Provider Portal is expected to be unavailable from 5:00 a.m. to 8:00 a.m., EDT on Saturday, July 13, 2024, while routine system maintenance is carried out.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team