

PROVIDER ALERT

Update Regarding the 277CA Transaction

July 7, 2022

Target Audience: Providers Who Receive the 277CA Transaction

Issue:

On June 23, Optum Maryland released a [provider alert](#) announcing a provider-requested change that would allow providers to rely fully on the 277CA report for information concerning claim rejection, instead of also having to review an additional, separate, report in most cases.

This change was implemented on June 25, 2022, however issues were identified with the implementation which required Optum to roll-back this new functionality.

Resolution:

A fix for this issue is targeted for implementation at the end of July.

The supplemental report is still in place and providers who receive the 277CA transaction will continue to receive information about rejected claims.

Provider Action Required:

No provider action is necessary at this time.

Further Information:

If you have any questions regarding this update to the 277CA report, please contact the Optum EDI team at omd_edisupport@optum.com.

Thank you,

Optum Maryland Team