

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

January 11, 2023

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly.

Target Audience: All Behavioral Health Providers

- 1-11-23: [Incedo Portal System Downtime - January 14](#)
- 1-11-23: [Martin Luther King Jr. Office Closure - January 16](#)
- 1-11-23: [Authorization End-Dating Functionality](#)
- 1-11-23: [Missing Claim Images: Information to be Sent to Providers](#)

Training Opportunities

The [Optum Maryland January Provider Training Calendar](#) is now posted on maryland.optum.com. Please see below for upcoming training opportunities.

Authorization/Service Request

Thursday, January 12, 10:00-11:30 a.m., EST

To Register, Click [Here](#).

Next Session: February 2023

**Please note this training includes information on Authorization End-Dating.*

BHA/MedChi Webinar Series: Helping the Helpers and Those They Serve: Reinforcing Effective Self-Concept Versus Self-Sabotaging. LaTanya Eggleston, MA.

Thursday, January 12, 5 p.m., EST

Register [here](#) or access the flyer [here](#).

PRP Minor

Thursday, January 19, 9:00-11:00 a.m., EST

To Register, Click [Here](#).

Next Session: May 2023

News and Reminders

1. Nurse Practitioners (PT23) are reminded that they must have the appropriate accreditation, Psychiatric Mental Health certification, and Data 2000 waiver linked to their ePREP profile to bill for services rendered. Please see [this provider alert](#) dated June 9, 2022 for details.
2. The January 2023 Provider Council Meeting will be held Friday, January 13th at 10:00 a.m., EST. To register, please click [here](#).
3. In case you missed it: Read BHA's latest [State Opioid Response \(SOR\) Grant Newsletter](#).
4. The [MDH 988 Toolkit](#) now includes campaign materials featuring Baltimore Ravens Player James Proche. Find a new 988 video, as well as English and Spanish digital ads promoting this important service. We strongly encourage everyone to [visit this page](#) regularly and share the latest resources. [Learn more about 988 in Maryland](#).

The next Bulletin will be sent during the week of January 16.

Thank you,

Optum Maryland Team