



PROVIDER ALERT

Fee Schedules Now Live in Incedo Provider Portal

January 26, 2021

As communicated in a [provider alert](#) dated December 30, 2020, a Medicaid Behavioral Health rate increase of 3.5% went into effect on January 1, 2021.

The new fee schedules are now live in the Incedo system. If you have been holding back claims, awaiting the new rates to go live, you should now submit them. Please also note:

- Claims with dates of service January 1, 2021, forward that have already been billed with a charge at or above the new rate, will be adjusted. Providers do not need to resubmit claims.
- If you billed claims with a date of service of January 1, 2021, or later at the prior FY 2020 rates, you will need to submit corrected claims with the higher rates.

If you have questions about the information in this alert, please contact customer services at 1-800-888-1965.

Thank you,

Optum Maryland Team