

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

February 9, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from February 2 to February 9.

Target Audience: All Behavioral Health Providers

- [2-8-24: Incedo System Downtime](#)
- [2-7-24: Provider Compliance Reminder #2](#)

Training Opportunities

Training opportunities are posted to the quarterly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Authorization/Service Request

Thursday, February 15, 2:00 p.m. - 4:00 p.m., EST

To Register, [Click Here](#)

Claims Submission (CMS 1500)

Thursday, February 29, 10:00 a.m. - 11:30 a.m., EST

To Register, [Click Here](#)

News and Reminders

1. The February Provider Council was held on Friday, February 9.
 - A PDF of the meeting presentation is posted [here](#).
 - A video recording of this meeting can be viewed [here](#).
2. **The 988 Suicide & Crisis Lifeline**
 - Contacting 988 provides a direct connection for anyone needing support for mental health, problems with drugs and alcohol, having thoughts of suicide, or being worried about someone who may need support. Learn more at 988.maryland.gov.

The next Bulletin will be sent during the week of February 11.

Thank you,

Optum Maryland Team