

## PROVIDER BULLETIN

### Optum Maryland Provider Alerts and Updates

February 15, 2023

#### Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://maryland.optum.com) on a regular basis and delivered to your mailbox weekly.

#### Target Audience: All Behavioral Health Providers

- 2-15-23: [Incedo System Downtime - February 18](#)
- 2-15-23: [Incedo System Claims Submission Issue](#)

#### Training Opportunities

Although there are no training events for the rest of the month of February, The [Optum Maryland March Provider Training Calendar](#) is now posted on maryland.optum.com. Please see below for upcoming training opportunities.

#### Claim Submission - Incedo Provider Portal

Tuesday, March 7, 3:00-3:30 p.m., EST

To Register, Click [Here](#)

Next Session: April 2023

#### News and Reminders

1. Interest payment checks for January 2023 will be sent to affected providers by **February 17th**. Letters and claim details were delivered to the Incedo Download folder (of affected providers) on February 10. Please look for the file beginning "Jan2023-Interest-Letter."

**The next Bulletin will be sent during the week of February 20th.**

Thank you,

Optum Maryland Team