



## PROVIDER ALERT

### Negative Balance Recoupment Reminder

**February 24, 2022**

If you received a late negative balance recoupment letter, you have until tomorrow, **February 25, 2022**, to respond, indicating your agreement or disagreement with the balance due and your desired method for recoupment.

If you do not respond by required date, your account will begin having its current claims reduced by an amount equal to 25% of the average weekly paid claims, beginning on Sunday, February 27, 2022, on payments for claims submitted the week of February 20, 2022, and will first be reflected in the payment you will receive on Thursday, March 3, 2022.

Please note:

- The amount reduced will be a percentage of weekly claims averaged over your weekly average claims submissions for the period January 2021 - October 2021 (excluding March 2021).
- The amount credited to your negative balance will be reflected at the bottom of your Provider Remittance Advice (PRA).
- Reductions will continue for a 90-day period until the retro-eligibility negative balance is paid.
- If there is any balance remaining at the end of 90 days, you will receive an invoice for the remaining amount to be paid within 10 business days of the invoice date.

A Claim Lifecycle Report was made available to assist users in completing estimated payment reconciliation. If you missed your opportunity to request a copy of the Claim Lifecycle Report, you can still request your detailed report by visiting [maryland.optum.com](http://maryland.optum.com) to submit your details. The requested report will be downloaded into your Incedo mailbox within 5-7 business days.

Thank you,

Optum Maryland