

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

December 6, 2023

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from December 2 to December 6.

Target Audience: All Behavioral Health Providers

- [12-6-23: New Fee Schedules for Behavioral Health and Applied Behavior Analysis \(ABA\) Providers - Effective January 1, 2024](#)
- [12-6-23: Incedo System Downtime - Saturday, December 9](#)

Training Opportunities

Training opportunities are posted to the monthly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Authorization/Service Request

Thursday, December 7, 2:00 p.m. - 4:00 p.m., EST

To Register, [Click Here](#)

Next Session: TBD

BHA/MedChi Webinar Series: Helping the Helpers and Those They Serve: 10 Tips for Good Mental Health.

Amy Hatfield, MS, RD, LD.

Thursday, December 14, 5:00 p.m., EST.

[Access the flyer](#) or [register here](#).

News and Reminders

1. The next Provider Council Meeting will be held on Friday, December 8, at 10:00 a.m., EST. Please [click here to register](#) for this meeting.

2. **Building a Healthier Maryland Survey:**

Help us build a healthier Maryland by taking our quick survey about your top health priorities. Those who are 18+ and live in Maryland are encouraged to respond. [Access the flyer](#) and help us spread the word, or take the survey now: <http://bit.ly/HealthierMD23>

3. On December 1, 2023, MDH released the Provider Memorandum *1915(i) Intensive Behavioral Health Services for Children, Youth, and Families Quality Improvement Strategy Evaluation Results and Corrective Actions*. [Click here](#) to view the transmittal.

- **Target audience:** Child and Adolescent Care Coordination Organizations Directors, Local Behavioral Health Authorities and Core Service Agencies Child and Adolescent Coordinators, Local Behavioral Health Authorities and Core Service Agencies.
- An updated "*Plan of Care*" template is available to access [here](#).

4. Providers are reminded that 1099 tax forms for 2023 will be mailed by January 31, 2024. Please see [this provider alert](#) for details.

5. Providers who have an outstanding estimated payment balance OR negative balance are reminded that these balances are due for repayment. Please view [this provider memorandum](#) for the most recent information regarding repayment.

- Current balances are reported at the bottom of the weekly Provider Remittance Advice (PRA) and on the Claim Lifecycle Report.

The next Bulletin will be sent during the week of December 10.

Thank you,

Optum Maryland Team