

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

December 1, 2023

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from November 22 to December 1.

Target Audience: All Behavioral Health Providers

- [12-1-23: Claims with Third-Party Liability](#)
- [12-1-23: Update on Eligibility Issues in the Incedo System](#)
- [12-1-23: Provider Council Meeting - December 8, 2023](#)
- [12-1-23: Incedo System Downtime - December 2, 2023](#)

Training Opportunities

Training opportunities are posted to the monthly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Claims Submission (CMS 1500)

Tuesday, December 5, 2:00 p.m. - 3:30 p.m., EST

To Register, [Click Here](#)

Next Session: TBD

Authorization/Service Request

Thursday, December 7, 2:00 p.m. - 4:00 p.m., EST

To Register, [Click Here](#)

Next Session: TBD

News and Reminders

1. The next Provider Council Meeting will be held on Friday, December 8, at 10:00 a.m., EST. Please [click here](#) to register.

2. On November 21, 2023, MDH released the provider transmittal *Expanded Medicaid Coverage of Gender-Affirming Treatment, Effective January 1, 2024*. Please [click here](#)

to view the full alert.

3. Providers who have an outstanding estimated payment balance OR negative balance are reminded that these balances are due for repayment. Please view [this provider memorandum](#) for the most recent information regarding repayment.

- Current balances are reported at the bottom of the weekly Provider Remittance Advice (PRA) and on the Claim Lifecycle Report.

The next Bulletin will be sent during the week of December 3.

Thank you,

Optum Maryland Team