

PROVIDER ALERT

Maryland Department of Health's Information Technology Security Incident

December 10, 2021

Target Audience: All Provider Types

As you may know, a security incident was discovered over the weekend involving the Maryland Department of Health's (MDH) Information Technology (IT) systems. There is no evidence at this time that any data was compromised. However, some providers may be impacted because MDH servers have been taken temporarily offline as a cautionary measure.

Please see below for key issues pertinent to Behavioral Health providers; click [here](#) to read a more detailed memo from Deputy Secretary Steven Schuh.

- MDH partner IT systems were not impacted from a security perspective, including the Optum Maryland BHASO platform
- The MDH Electronic Data Interchange Transaction Processing System (EDITPS) is temporarily unavailable
- Health Home providers that submit claims through eMedicaid should note that eClaims is operational and accepting claims, but will not process until EDITPS is back online

Please check for provider updates on eMedicaid at <https://encrypt.emdhealthchoice.org/emedicaid/> and/or <https://health.maryland.gov/providerinfo>.

Thank you,

Optum Maryland Team