

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

August 22, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from August 17 to August 22.

Target Audience: All Behavioral Health Providers

- [8-22-24: Incedo System Downtime - Saturday, August 24](#)
- [8-22-24: Labor Day Holiday Office Closure and Provider Payments](#)

Target Audience: PRP, IOP Level 2.1, PHP Level 2.5 and Health Home Providers

- [8-22-24: Focused Quality Improvement Initiative PRP, IOP, PHP and Health Homes](#)

Training Opportunities

Training opportunities are posted to the [August Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Authorization/Service Request - Incedo Provider Portal

Tuesday, August 27, 2:00 p.m. – 4:00 p.m., EDT

To register, [click here](#).

News and Reminders

1. Maternal Opioid Misuse (MOM) Program

The Maternal Opioid Misuse (MOM) Program was created to provide case management services to pregnant enrollees with Opioid Use Disorder (OUD) that will continue for one year following the end of pregnancy. The program's success requires providers to encourage patients who qualify to enroll.

We have created a toolkit that contains all informational resources for the MOM Program. Providing support to pregnant Medicaid members diagnosed with OUD will ensure access to proper healthcare for participants and their families. Learn more and access the [MOM Case Management Toolkit](#).

2. ABA Addendum Form Update:

On August 17, 2024, updates were made to the ABA Addendum Form in Incedo. A Quick Reference Guide detailing these updates can be [found here](#).

3. Regional Provider Forums

The Maryland Department of Health and Carelon Behavioral Health will be holding a series of **Regional Provider Forums** throughout August and September 2024. Please see [this provider alert](#) for full details and registration information.

The next Bulletin will be sent during the week of August 25.

Thank you,

Optum Maryland Team