

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

August 2, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from July 25 to August 2.

Target Audience: All Behavioral Health Providers

- [8-1-24: Provider Council Meeting - August 9, 2024](#)
- [8-1-24: Incedo System Downtime - August 3, 2024](#)
- **Reminder:** [7-26-24: Maryland Regional Provider Forums Invite](#)

Training Opportunities

Training opportunities are posted to the [August Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Authorization/Service Request - Incedo Provider Portal

Tuesday, August 27, 2:00 p.m. – 4:00 p.m., EDT

To register, [click here](#).

News and Reminders

1. Maternal Opioid Misuse (MOM) Program

The Maternal Opioid Misuse (MOM) Program was created to provide case management services to pregnant enrollees with Opioid Use Disorder (OUD) that will continue for one year following the end of pregnancy. The program's success requires providers to encourage patients who qualify to enroll.

We have created a toolkit that contains all informational resources for the MOM Program. Providing support to pregnant Medicaid members diagnosed with OUD will ensure access to proper healthcare for participants and their families. Learn more and access the [MOM Case Management Toolkit](#).

2. The 988 Suicide & Crisis Lifeline

Contacting 988 provides a direct connection for anyone needing support for mental health, problems with drugs and alcohol, having thoughts of suicide, or being worried about someone who may need support. Learn more at 988.maryland.gov or access the [MDH 988 Toolkit](#) for free materials to promote the 988 Suicide & Crisis Line in Maryland.

The next Bulletin will be sent during the week of August 4.

Thank you,

Optum Maryland Team