



# PROVIDER ALERT

## Focused Quality Improvement Initiative

### PRP, IOP, PHP and Health Homes

#### August 23, 2024

**Target Audience: PRP, IOP Level 2.1, PHP Level 2.5 and Health Home Providers**

Effective July 1, 2024, the Maryland Department of Health (MDH) imposed a [six-month pause](#) on Medicaid enrollment of Psychiatric Rehabilitation Programs (PRP-A and M), Intensive Outpatient Treatment Level 2.1, Partial Hospital Level 2.5 and PRP, Health Home Programs.

MDH is engaged in an intensive quality review process which includes several elements:

1. Revised COMAR 10.63 regulations, which are currently being finalized.
2. The application forms and process for COMAR 10.63 licensure are being revised.
3. Review and audit visits are being conducted on a significant sample of the programs identified as part of the pause.

The review and audit site visits are being performed by Optum Maryland, Behavioral Health Administration (BHA), Medicaid, Local Behavioral Health Authority (LBHA), as well as through an independently contracted Consumer Quality Team (CQT) through a partnership with the Mental Health Association of Maryland. The site visits will identify needed quality improvements and evaluate compliance with existing regulation.

The visits will include facility and documentation reviews, along with staff and participant interviews. Providers will receive feedback after each visit, and trends in findings will be summarized in provider alerts to be published monthly.

State law and regulations (COMAR 10.63.05B, COMAR 10.63.02.D. and COMAR 10.09.36.07) authorize BHA or its designated reviewers to conduct provider audits. We look forward to the collaboration we will receive from providers in ensuring that their staff are informed of the potential arrival of State, local, and contracted reviewers and will provide access to facilities, documentation, staff and participants.

The importance of continuing to build a world class behavioral healthcare system for Marylanders cannot be overstated. The cooperation of the provider community is greatly appreciated.

For questions or more information, please email [bha.licensingcompliance@maryland.gov](mailto:bha.licensingcompliance@maryland.gov)