



PROVIDER ALERT

Scheduled Payspan Portal Downtime: August 26-27

August 24, 2023

Target Audience: All Behavioral Health Providers

Providers are advised that due to system maintenance, the [Payspan Provider Portal](#) will be unavailable **on Saturday, August 26** from **3:00 PM, EDT – 2:00 AM, EDT** on **Sunday, August 27, 2023**.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team