

Temporarily Rescinded

PROVIDER ALERT

Changes to Adult Initial and Concurrent PRP Clinical Request Forms

August 3, 2022

Target Audience: All Adult PRP Providers

Optum Maryland would like to inform all Adult Psychiatric Rehabilitation Program (PRP) providers of changes to the Adult Initial PRP Clinical request form and the Adult Concurrent PRP Clinical request form, that will take effect August 17, 2022.

The changes will not alter the underlying Medical Necessity Criteria (MNC). Updates to the Adult Initial PRP Clinical request form are being made with the following goals in mind:

- To assist providers in more easily furnishing the specific clinical information needed to determine whether the request meets MNC.
- To decrease repeated administratively denied authorization requests by clearly identifying ineligible individuals early in the process.

Changes to the Adult Concurrent form will mimic the form for Initial Authorizations, except where questions are relevant only to the Initial form. Additional changes to the Adult Concurrent form will be forthcoming.

The current changes to the forms are detailed below:

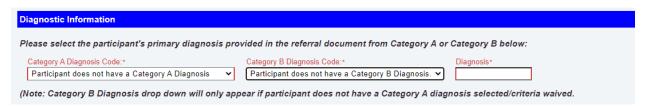
<u>Update 1: Eligibility Exception Criteria</u>

- If the participant does not have Medicaid, Specified Low-income Medicare
 Beneficiary (SLMB) or Qualified Medicare Beneficiary (QMB) eligibility, they must
 meet one of the four exception criteria, as shown below, to be eligible for state
 funded services.
- If the participant does not meet one of these criteria, the provider will not be able to proceed.



Update 2: Diagnosis

 If the participant does not have a category A diagnosis or a category B diagnosis, the provider must enter the diagnosis into the "Diagnosis" text field, as shown below.



- In addition, if neither Category A nor Category B diagnosis is chosen, the provider must document that the additional exception criteria is met.
- If that is not met, the provider will not be able to proceed.

Referrals to PRPs

Referrals to PRPs may come from either Inpatient, Residential Crisis, Mental Health Residential Treatment Center, incarceration, or from an outpatient provider. If a referral does not come from one of these sources, the provider will not be able to continue as shown below.



Update 3: Outpatient provider referral requirements:

To make a referral for PRP:

- The treating provider must be a licensed mental health provider who, over a minimum of 4 visits, has assessed the individual as requiring the PRP level of care.
- The individual must be in active treatment with that provider for the two months prior to the referral date and must remain in treatment while in PRP.
- The provider must be enrolled in Medicaid, either as an individual or through a licensed program which participates in Medicaid.
- The PRP must include the dates the patient was seen by the referring provider as part of the request to provide services.



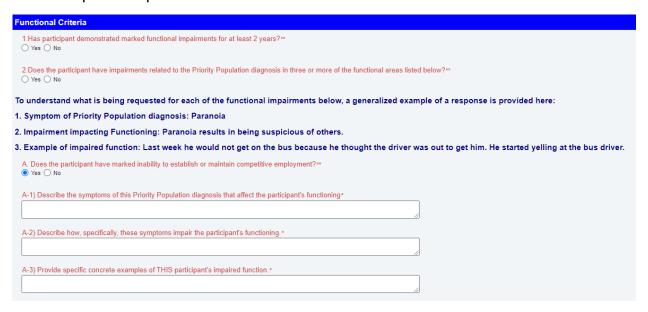
Update 4: Functional Criteria

In order to meet medical necessity for PRP a participant must;

- Experience functional impairments for at least 2 years prior to the service request date, or
- Have a new onset Category A diagnosis
- If the participant does not meet this criterion, then the provider will not be able to proceed, as shown below.



- For each of the functional impairments chosen, the provider will need to provide detailed information in each box.
- The example below shows the questions asked and a generalized example of a response is provided is shown:



Update 5: Medications

- Using the information given by the referral source, the provider will need to
 document any medications the participant is prescribed and answer the question,
 "Are any of these medications used to treat the participant's Priority Population
 diagnosis?"
- If the participant is not taking medications, an explanation as to why no medications are indicated is required in the text box, as shown below.



Providers must explore less intensive services before the higher intensity service
of PRP is appropriate. If these other services have not been attempted, this may
result in an admin denial.

Thank you in advance for providing this valuable clinical information.

If you have questions about the information in this alert, please contact customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team