



## PROVIDER ALERT

### Labor Day Holiday – Office Closure and Provider Payments August 31, 2022

#### **Target Audience: All Behavioral Health Providers**

On Monday, September 5, 2022, Optum Maryland's administrative offices and call center will be closed in observance of the Labor Day holiday.

Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1-800-888-1965.

Payments to providers will occur as usual, on Thursday, September 8. Payment information will be available to view in PaySpan on the afternoon of Wednesday, September 7.

If you have questions about the information contained in this alert, please contact customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team