



## PROVIDER ALERT

**Scheduled Incedo System Downtime – April 18, 2024**

**April 20, 2024**

**Target Audience: All Behavioral Health Providers**

The Incedo Provider Portal **is expected to be unavailable from 5:00 a.m. to 8:00 a.m., EDT on Saturday, April 20, 2024**, while routine system maintenance is carried out.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team