

## PROVIDER BULLETIN

### Optum Maryland Provider Alerts and Updates

April 27, 2023

#### Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://maryland.optum.com) on a regular basis and delivered to your mailbox weekly.

#### Target Audience: All Behavioral Health Providers

- 4-27-23: [Incedo Portal System Downtime - April 29](#)
- 4-27-23: [Claim Re-adjudication Reasons to be Included on PRA](#)

#### Training Opportunities

Although there are no training events for the remainder of April, the [Optum Maryland May Provider Training Calendar](#) is now posted on [maryland.optum.com](https://maryland.optum.com). Please see below for upcoming training opportunities.

#### Claims Submission - Incedo Provider Portal

Tuesday, May 2, 2:00-3:30 p.m., EDT

To Register, Click [Here](#)

Next Session: June 2023

#### News and Reminders

1. The MDH 988 Toolkit includes free materials (including posters, graphics and information targeting youth, veterans and LGBTQ+ Marylanders) to promote the 988 Suicide & Crisis Line in Maryland. We encourage everyone to [visit this page](#) regularly and share the latest resources. [Learn more about 988](#).
2. **This notification is for all SUD-Residential Providers for 3.5,3.3, and 3.1 LOC's:**

In an effort to assist providers with submitting the most pertinent clinical information for SUD-Higher Level of Care Initial and Concurrent, updates to the required Clinical forms will be made **effective 4/28/2023**. The updates will provide a resource which defines the ASAM Dimension ratings. In addition, specific guidance is given under each Dimension regarding the clinical documentation needed.

The updates to the form are as follows:

- The following question will be no longer be mandatory and providers will use the Descriptive section under each Dimension to provide current documentation on symptoms, risk factors and progress towards goals:

What current symptoms, risks or impairment require treatment under the requested LOC? Please include current clinical presentation and progress.\*

- ASAM Risk Ratings are being added for guidance on rating Dimensions 1-6.
- Under each Dimension we have added a request asking for current information for each.
- A mandatory question has been added under the Discharge Plan section: "Is the participant set to discharge during this authorization period? If yes, what is the anticipated discharge date? If no, reason why?"

**The next Bulletin will be sent during the week of May 1.**

Thank you,

Optum Maryland Team