

PROVIDER ALERT

SYSTEMS AVAILABILITY - 04/19/18

APRIL 16, 2018

Beacon Health Options ProviderConnect System will be unavailable on: Thursday, April 19, 2018 from 08:00 PM (ET) until Thursday, April 19, 2018 at 9:30 PM (ET) for scheduled system improvements. No impact is expected.

Clinical services will be available for consumer crisis calls and urgent provider precertifications via the Beacon Health Options telephone number, <u>1-800-888-1965</u>.

Provider Alerts can be viewed online by clicking on the following link: <u>http://maryland.beaconhealthoptions.com/provider/prv_alerts.html</u>.

Provider Alerts typically published to the website within 10 business days.

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