

### PROVIDER ALERT

# ELECTRONIC PROVIDER REVALIDATION AND ENROLLMENT PORTAL IS LIVE

#### **DECEMBER 21, 2017**

The Department is excited to announce that the new Medicaid electronic Provider Revalidation and Enrollment Portal (ePREP) is live for Phase I providers! Phase I providers include most solo practitioners, rendering providers and group practices. For Phase I providers, ePREP is the onestop shop for provider enrollment, re-enrollment, revalidation, information updates and demographic changes.

Before entering ePREP, providers and/or their credentialers should visit the Department's ePREP's information page at <a href="health.maryland.gov/ePREP">health.maryland.gov/ePREP</a>. We've added new resources that will help providers before trying to navigate ePREP, such as ePREP FAQs and an application checklist. We encourage providers to review these resources to prevent confusion and set-up your ePREP User Profile and Business Profile correctly.

To sign up in ePREP, visit <u>ePREP.health.maryland.gov</u>. All existing Medicaid providers and new applicants must first sign up to create a User Profile and Business Profile before taking action within ePREP. If you experience any issues or need assistance, please call our Provider Enrollment Helpline at 1.844.4MD.PROV (1.844.463.7768).

#### Please note:

 Providers cannot initiate the revalidation process in ePREP. In the event a provider needs to revalidate, the Department will send a letter with further instructions.



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- Phase I providers may no longer use the previous versions of the paper application.
- Phase 1.1 and Phase 2 providers should continue with current process and will not use ePREP until Spring 2018. Visit the Department's ePREP's information page at <a href="health.maryland.gov/ePREP">health.maryland.gov/ePREP</a> for more details on which provider types are included in each Phase.

Thank you again for your patience as the Department implements ePREP. We will continue to develop trainings and resources for ePREP and appreciate your feedback on such material.