

### PROVIDER ALERT

# PROVIDER BILLING NOTICE Medicaid Provider Types: Individuals, 27, 32, 50, MC, PRP

## IMPORTANT REMINDER

**AUGUST 1, 2016** 

Providers who operate in a group practice type or fall under the OHCQ licensed or certified program requirements in Maryland are required to have separate MA/NPI numbers per site per service type. For example, an OMHC operating at two separate locations would have two MA/NPI numbers based on each of the OHCQ certified locations. If the business also operates a Provider Type 32 program that site and service would have its own MA/NPI number based on the OHCQ certified location of those services.

Another example may be a provider organization that offers an OMHC, a PRP and supported employment services at one location. Each service must have its own unique MA/NPI combination. Providers will need to bill each service with the appropriate MA/NPI combination.

Individual providers who render services for a program must have their own MA and NPI number active as a rendering provider. If an individual adds a group practice, you cannot use the same individual MA or NPI number with your group practice – the group practice requires a separate MA and NPI number. Some of the errors found by the Department occur from using the same MA/NPI for an individual practice as well as with a group.

However, individual practitioners should only have one MA and NPI number, regardless at how many locations at which they practice. For example, if you are a social worker and work at three different OMHCs, you should still only have one MA/NPI and register that MA/NPI at each OMHC as a rendering provider. Another example, if you are an individual practitioner that owns your own practice, and want to open a new location, you still would have only have one MA/NPI number.



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As you are aware, this requirement has been in effect for over two years and these provider types have site visits associated with each certified location and service type.

Maryland Medicaid has worked diligently with providers to comply with this requirement. However, some of these practices still have either individual practitioners with a duplicate NPI, or some practices have outdated or defunct NPI numbers that are still linked to their service / location. This creates system issues for authorization and claims processing by the ASO.

Beacon Health Options will be updating its claims adjudication process to restrict providers using the authorization and claims process from using incorrect MA/NPIs. If a provider has not updated their information with Maryland Medicaid, this will result in a DENIAL of service authorization AND/OR a denial of payment for services rendered.

If you are uncertain of your MA/NPI numbers for your locations, please contact: <a href="mailto:dhmh.BHEnrollment@maryland.gov">dhmh.BHEnrollment@maryland.gov</a>. The staff of the Medicaid Behavioral Health Unit will assist you.

Please review your billing practices to make sure each service is billing with their appropriate NPI/Medicaid combination.

For providers/programs that use the ProviderConnect direct claims entry programs, remember to pick the appropriate NPI number associated with the location/service you are billing for (see below).



## **PROVIDER ALERT**

To submit a single claim, begin with step 1 below.	
Provider Nam e	TUMNUS, PETER
Service Address	14 BEAVER TRAIL, STE C, NARNIA, VA 12345-1234
Pay To Address	15 HOKIE LANE, STE D, NARNIA, VA 12345-1234
Vendor ID	ABC003
NPI Number	123456
Taxonomy Code	
Licensure Level	Select
<b>★</b> Mem ber ID	987654321 (X-digits, no spaces or dashes)
Mem ber Nam e	(First Last)
Member Account #	(X-digits, no spaces or dashes)
*Mem ber DOB	12021979 (MMDDYYYY)
≮First Date of Service	03202009 (MMDDYYYY - Enter Earliest Date of Service for this claim
*Is this daim being billed under EAP Services?	○Yes ○No