

PROVIDER ALERT PROVIDER EMAIL UPDATE IMPORTANT REMINDER

JULY 29, 2016

All providers must make sure their email addresses are up to date in the Beacon Health Options ProviderConnect system. There are two email addresses that need to be completed in ProviderConnect.

- 1. The "ProviderConnect Email" address should be the address for the person who handles any issues with ProviderConnect either through customer service or the Beacon Health Options EDI Department.
- 2. The "Correspondence Email" address should be the person in your organization that can make sure any targeted Provider Alert or other communication from either Maryland Medicaid/BHA or Beacon Health Options is sent to the proper area within your organization.

The email addresses can be accessed once you log into ProviderConnect. Choose "Update Demographic Information" and fill in the appropriate information for your main office. Please see the screens below to assist in your set-up of your email addresses.



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Reports		
Print Spectrum Release of Information Form	 Enter an Individual Plan Review an Authorization Update Monthly Wage Information View Clinical Drafts Enter Member Reminders 	Enter or Review Referrals
My Online Profile		■ Enter a Referral
My Practice Information		■ Review Referrals
Provider Data Sheet		
Compliance		► Enter Bed Tracking Information
Handbooks		▶ Search Beds/Openings
Forms	_	▶ <u>Update Demographic Information</u>
Network Specific Information	•	•
Education Center		Update Roster Information
ValueSelect Designation		 <u>Update ABA Paraprofessional Roster Information</u>
Contact Us		▶ View My Recent Authorization Letters
	CLINICAL SUPPORT TOOLS	
	View My Outcomes with On Track	Print Spectrum Release of Information Form
	YOUR NEWS & ALERTS	



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