



## PROVIDER ALERT

### MARYLAND MEDICAID/NPI CONFIGURATION

DECEMBER 9, 2015

In the Provider Alert of October 2, 2015

(<http://maryland.valueoptions.com/provider/alerts/2015/100215-NPI-MA-Number-Assignment.pdf>), Maryland Medicaid outlined the new requirements for providers to make certain they have a separate NPI/Medicaid ID number for each of their locations/services. Effective December 19, 2015, providers will see a new pop-up box after they choose the location for which services are being rendered. This pop-up box allows the provider to choose the service being requested and is associated to the NPI/MA numbers assigned to you through Maryland Medicaid. Providers need to choose the proper service by clicking on the appropriate NPI/MA number combination.

If for some reason the appropriate service is not listed, the provider can choose the “None of the Above” option and continue with their authorization. If you choose this option, please note the message: **“If the intended Provider Service Type and Identification number information for this Request for Service is not found in this listing, selecting the 'None of the Above' value will allow you to proceed with your authorization. If selecting 'None of the Above' you may not be correctly enrolled and should contact Beacon Health Options Provider Services.”** at the bottom of the pop-up box. This may mean that your provider file is not properly configured. It is very important for this to be fixed. Claims payment may be delayed if the appropriate service is not listed in the files.

Providers must contact any of our Provider Relations Representatives or send an email describing the problem to [marylandproviderrelations@valueoptions.com](mailto:marylandproviderrelations@valueoptions.com).

Below is a screen shot of what the new pop-up box will look like. ValueOptions will be conducting webinar trainings on this to familiarize all providers on the following dates:

- Wednesday, December 16, 2015 10:00am in conjunction with the regular ProviderConnect training for mental health providers
- Wednesday, December 16, 2015 2:00pm (any provider)



## PROVIDER ALERT

- Thursday, December 17, 2015 10:00am (any provider)
- Thursday, December 17, 2015 2:00pm (any provider)

Please feel free to register for any of these sessions by clicking on the link below:

### **Updates to Provider Connect - MA/NPI Number Changes**

This webinar occurs several times. Please register for the date and time that works best for you.

### **Register now!**

<https://attendee.gotowebinar.com/rt/1790323059885839106>

This webinar will review changes made to the ValueOptions system. The changes will require that providers choose the correct MA/NPI number combination when entering authorization requests. This is not a full training for how to use the system. This will review only the updates. This new process applies to ALL providers - both mental health and substance use.

After registering, you will receive a confirmation email containing information about joining the webinar.

[View System Requirements](#)



# PROVIDER ALERT

## SCREEN SHOT – Requested Services Screen

**Requested Services Header**

\*Select Provider Service and Location ← New Hyperlink to bring up Pop-up for Provider Type Selection

\*Requested Start Date (MMDDYYYY) 10152015 \*Level of Service SELECT...

Existing displayed label and field. Unchanged in how populated

Provider	Tax ID: 521341890	Provider ID: 090909	Provider Last Name: TEST PROVIDER	Vendor ID: A88888	Provider Alternate ID: 1093912388
				Vendor Medicaid or Alt. ID:	Vendor NPI #:
Member	Member ID: M000000000	Last Name: SMITH	First Name: JOHN	Date of Birth (MMDDYYYY): 12291965	

Newly displayed labels and fields area. Field value is blank and label is suppressed from view until a value is selected for the field.

Attach a Document

## SCREEN SHOT – Select Provider Service and Location Pop-up (new)

Select Provider Service and Location – Internet Explorer

Submit Close

**Select Provider Service and Location**

	Provider ID	Vendor Location ID	Provider Service Type	Medicaid ID or Alternate ID	Vendor NPI #
<input type="radio"/>	090909	A888888	MENTAL HEALTH GROUP PROVIDER	556233399	1769783112
<input type="radio"/>	090909	A888888	HOME AND COMMUNITY BASED SERVICES, OTHER	419698899	5419698899
<input type="radio"/>	090909	A888888	MENTAL HEALTH CARE MANAGEMENT PROVIDER	419849299	1942529234
<input type="radio"/>	090909	A888888	MENTAL HEALTH CLINIC	159380396	1598984626
<input type="radio"/>	090909	A888888	MOBILE TREATMENT PROGRAM	419632599	1871812999
<input type="radio"/>	090909	A888888	NONE OF THE ABOVE	NOT FOUND	NOT FOUND

Please select the identification (Medicaid ID/NPI combination or Alternate ID) for the Services being requested. Claims payment is restricted to services for which the provider is contracted to deliver and is conditional upon services authorized, clinical necessity, and the enrolled member being eligible for services on the date of service. Clinical authorization is not a guarantee of payment.

If the intended Provider Service Type and Identification number information for this Request for Service is not found in this listing, you may not be correctly enrolled and should contact Beacon Health Options Provider Services. Selecting the 'None of the Above' value will allow you to proceed with your authorization.